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## **NANOKOOL WATER-BASED INTERIOR EMULSION – WARRANTY DETAILS**

### **1. Introduction to NanoKool Water-Based Interior Emulsion**

NanoKool Water-Based Interior Emulsion Paint from Bubbl Paints is a high-performance, premium emulsion formulated with NanoThermal Inhibitor (NTI) Technology, specially designed to enhance indoor comfort by helping maintain a cooler environment. This advanced paint promotes energy efficiency by potentially reducing cooling needs, which can lead to savings on HVAC costs by up to 25%. With a focus on health, the paint is formulated to be safe for individuals with respiratory sensitivities, providing a cleaner and healthier indoor atmosphere.

#### **1.1 Features and benefits of NanoKool Water-Based Interior Emulsion**

NanoKool's interior emulsion ensures lasting vibrancy with its resistance to colour fading and includes safety features such as non-flammability. Its self-priming formula allows for direct application without additional priming, and its hydrophobic, dust-resistant, stain-proof, antibacterial, and mildew-resistant properties offer a fortified barrier against everyday wear.

Ideal as a versatile base coat for personal colour choices, NanoKool comes in a palette of over 2,400 colours and is backed by a 10-year warranty.

#### **1.2 Minimum Purchase Requirement**

For the warranty to be valid, a minimum purchase of 40 litres of NanoKool Water-Based Interior Emulsion is required.

### **2. Recommended system of application**

#### **Step 1:**

**Putty Application:** Apply putty to fill in any cracks or uneven areas on the new masonry surface. Allow the putty to dry for approximately 6-12 hours to ensure it is fully set.

#### **Step 2:**

**First Coat - Nanokool Bubbl Paints Emulsion (1 coat):** Once the putty is dry, apply the first coat of Nanokool Water-Based Interior Emulsion Paint. Since Bubbl Paint is self-priming, this acts as both a primer and a base coat. Allow this coat to dry for approximately 2 hours.

#### **Step 3:**

**Second Coat:** After the first coat has dried, apply the second coat of Nanokool Bubbl Paints. Wait for 4-6 hours before applying this coat.

**Additional Coats for Opacity:** If needed, apply a third coat, ensuring to wait 4-6 hours between each application until the desired opacity is achieved.

This ensures a premium finish with long-lasting colour.

### **3. Surface Readiness**

1. First, ensure the surface is clean, dry, and free of loose particles, dirt, grease, or moisture. Use a wire brush to remove any fungal or moss growth, and clean with water to remove residues. If the surface has old, flaking paint, use a stiff brush or water jet to clear it. Allow freshly plastered walls to cure for the recommended time, approximately between four to twelve weeks, before painting.

2. Next, inspect the surface for cracks or uneven areas. Apply putty where needed to level and smooth the surface. Let the putty dry for approximately six to twelve hours.

3. Once the putty has dried, sand the surface with coarse sandpaper (Emery 180) to even out any rough patches, followed by finer sandpaper (Emery 320) for a smoother finish. After sanding, clean the surface thoroughly.

4. Before use, stir the paint thoroughly. Dilute with clean water, depending on the surface type and colour chosen. The first coat of Nanokool Bubbl Paints, which acts as both primer and paint, can be applied directly.

Allow the first coat to dry for about two hours. Apply one or two more coats as needed, waiting four to six hours between coats. For dark shades or more porous surfaces, additional coats may be required to achieve full coverage.

### **4. Bubbl Paint's Warranty Activation Process**

To activate your warranty, please initiate registration within 30 days from the date of purchase. Simply give a missed call to 1800 3 157 157, and you will receive a Warranty Activation Form to complete your registration.

#### **4.1 Steps for Warranty Registration**

1. Missed Call Prompt: Call 1800 3 157 157 to start the process.
2. Form Submission: Fill out and submit the Warranty Activation Form with all required details.
3. Warranty Confirmation: After submission and validation, you'll receive a unique Warranty ID via email for future claims.

## 4.2 Warranty Activation Form Requirements:

### Warranty Activation Form

#### Personal Information

1. Full Name: \_\_\_\_\_
2. Contact Number: \_\_\_\_\_
3. Email Address: \_\_\_\_\_

#### Product Information

4. Product Name: \_\_\_\_\_
5. Date of Purchase: \_\_\_\_\_
6. Quantity (litres): \_\_\_\_\_
7. Batch Number: \_\_\_\_\_

#### Purchase Details

8. Purchased From:
  - Store
  - Authorized Dealer
9. Store/Dealer Name: \_\_\_\_\_
10. Store/Dealer Address: \_\_\_\_\_
11. Invoice Number: \_\_\_\_\_

#### Application Site Information

12. Site Address (Address where the paint will be applied): \_\_\_\_\_
13. Upload Purchase Invoice:  
(Upload a clear image or PDF of the purchase invoice) \_\_\_\_\_

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## 5. Warranty Claim Submission

For users who have already registered their warranty, initiating a claim is straightforward. Give a missed call to 1800 3 157 157, and our team will provide a Warranty Claim Form. Completing this form ensures faster processing of your claim.

### 5.1 Warranty Claim Form Requirements

#### Warranty Claim Form

##### Personal Information

1. **Full Name:** \_\_\_\_\_
2. **Contact Number:** \_\_\_\_\_
3. **Email Address:** \_\_\_\_\_

##### Warranty Details

4. **Warranty ID:** *(Issued during warranty activation)* \_\_\_\_\_
5. **Warranty Commencement Date:** \_\_\_\_\_

##### Product & Issue Details

6. **Product Name:** \_\_\_\_\_
7. **Shade Name:** *(If known)* \_\_\_\_\_
8. **Batch Number:** *(If known)* \_\_\_\_\_
9. **Quantity Used (litres):** \_\_\_\_\_
10. **Affected Area (sq. ft.):** \_\_\_\_\_

##### Issue Description

11. **Detailed Issue Description:**  
*(Please describe the issue in detail, e.g., peeling, fading, discolouration)*

##### Photo Documentation

12. **Upload Photos of Affected Area:**
  - **Long Shot:** *(10+ ft away)*
  - **Close-Up:** *(3-5 ft away)*
  - **Angled Shot:** *(to clearly show the issue)*

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## Application Site Information

13. **Site Address:** *(Location of the affected area)* \_\_\_\_\_

## Contractor Information *(Optional)*

14. **Contractor's Name:** \_\_\_\_\_

15. **Contractor's Contact Number:** \_\_\_\_\_

## 5.2 Claim Assistance Steps:

1. **Missed Call Follow-Up:** Our team will reach out after the missed call to assist with claim form submission.
2. **Review and Validation:** Upon form submission, we will review the details and contact you with next steps, including inspection or product replacement details.

## 6. Warranty Coverage and Conditions

The warranty for Bubbl Paints NanoKool Water-Based Interior Emulsion applies under the following conditions:

**a) Complete System Usage:** To ensure optimal performance, the customer must follow the recommended paint application and surface preparation as outlined in Bubbl Paints' product data sheet. The paint is self-priming, eliminating the need for a separate primer layer.

**b) Structural Integrity:** Any structural issues, such as loose plaster, major cracks, or damaged walls, must be repaired following standard construction practices before applying the paint to ensure a solid foundation.

**c) Interior Environmental Conditions:** This warranty applies only to interior surfaces that are not directly exposed to extreme moisture, seepage, or excessive humidity, as these conditions can compromise paint performance over time.

**d) Replacement Coverage:** In the event of a verified paint failure, Bubbl Paints will provide replacement paint for the affected areas as per the conditions detailed in the Liability section of this warranty.

**e) Definition of Paint Failure:** For warranty coverage, "Paint Failure" includes:

- **Film Integrity Issues:** Peeling or flaking of the paint caused by separation of one coat from another or from the wall surface.
- **Blistering:** The appearance of blisters or bubbles in the paint film due to material defects.
- **Colour Fading:** Noticeable fading or discolouration of the paint across the wall surface.
- **Mildew and Mould Resistance:** Visible mildew or mould growth on the painted surface, provided the growth affects an area of at least 1 sq. meter (10 sq. feet) in continuous spread.
- **Stain Resistance:** Visible staining on the paint surface from common indoor contaminants or household spills that the product claims to resist.

**f) Self-Priming Paint:** Bubbl Paints' NanoKool Water-Based Interior Emulsion is formulated to be self-priming, ensuring excellent adhesion and durability without the need for a separate primer. The

advanced formula allows for a straightforward application process, maintaining the warranty's validity without additional primer coats.

## **7. Warranty Start Date and Terms**

### **7.1 Registration and Validity**

a) The Bubbl Paints NanoKool Warranty for Interior Emulsion begins on the date the product is registered. To maintain warranty validity, customers must register the product within 30 days of purchase and provide all required documentation, ensuring adherence to Bubbl Paints' recommended application methods.

### **7.2 Term for Extended Application Period**

The warranty for Bubbl Paints NanoKool Water-Based Interior Emulsion offers comprehensive coverage for up to 10 years, protecting against durability loss, colour fading (for select shades), and long-term benefits such as antibacterial and thermal insulation properties. The product also ensures mildew-proof protection for 10 years and provides hydrophobic resistance for 1 year from the date of registered commencement. Over time, the warranty coverage may adjust in accordance with Bubbl Paints' pre-defined depreciation scale, ensuring consistent performance and reliability for your interior walls.

If a claim is approved during the warranty term, the original timeframe remains active and does not reset.

### **7.3 Inspection and Compliance Verification**

Bubbl Paints reserves the right to send an inspector to verify that the NanoKool Water-Based Interior Emulsion has been applied following the brand's guidelines.

## **8. Bubbl Paints Liability Coverage**

The Bubbl Assurance Warranty for NanoKool Water-Based Interior Emulsion covers replacement paint specifically for the quantity required to address any reported defects in the affected area. This coverage is based on the product application norms as specified in the NanoKool Interior Emulsion Product Data Sheet. The warranty solely covers the quantity of paint needed to correct the defect at the time of the claim. Any additional materials or labour costs for repairs are the customer's responsibility.

Bubbl Paints is not liable for indirect or consequential damages. This warranty's exclusive remedy is limited to the replacement paint coverage as outlined. Liability coverage will be adjusted over the warranty period according to Bubbl Paints' defined depreciation scale.

## 9. Coverage For Reapplication Under Warranty:

### 9.1 Reapplication Cost Coverage

Warranty Period (Months from Commencement Date)	Reapplication Cost Coverage (%)
0–12 Months	100%
13–24 Months	90%
25–36 Months	80%
37–48 Months	70%
49–60 Months	60%
61–72 Months	50%
73–84 Months	40%
85–96 Months	30%
97–108 Months	20%
109–120 Months	10%

## 10. Claim Process and Inspection for Warranty

### 10.1 Claim Submission Timeline

Claims under this Bubbl Assurance Warranty for NanoKool Water-Based Interior Emulsion must be submitted within 30 days of identifying any defect. Bubbl Paints will assess the claim, and the decision to accept or reject the claim will be at Bubbl Paints' sole discretion and considered final.

To validate this warranty, customers must retain their original purchase invoice, as well as any relevant documentation or invoices from dealers or contractors involved in the project.

### 10.2 Inspection and Verification Procedures

Upon receiving a claim, Bubbl Paints may initiate an inspection of the application site to confirm compliance with surface preparation and application guidelines. No modifications, repairs, or removal of the NanoKool paint system should occur before the inspection is complete.

During the inspection, Bubbl Paints' representative will verify that all Bubbl Paints products were purchased and applied in the recommended quantities, as specified in the product guidelines. This ensures the integrity of the NanoKool system and aligns with Bubbl Paints' application standards.



## 11. Miscellaneous Terms

- This Bubbl Assurance Warranty is exclusively applicable to the original purchaser of NanoKool Water-Based Interior Emulsion and is non-transferable.
- BPV Coatings Private Limited disclaims any liability arising from contracts, torts, or other legal theories, including negligence and strict liability. No additional expressed or implied warranties exist beyond those explicitly stated within this warranty.
- BPV Coatings Private Limited reserves the right to modify the terms and conditions of this warranty without prior notification.
- In the event of any dispute related to this warranty, both BPV Coatings Private Limited and the customer agree to make a good faith effort to resolve the issue amicably within 30 days before proceeding with legal action.
- Any legal disputes arising from this warranty will be subject to the exclusive jurisdiction of the High Court of Madras.
- All parties involved in any dispute are required to always maintain confidentiality of all related facts and information.

## 12. Exclusions from Warranty Coverage

The Bubbl Assurance Warranty for NanoKool Water-Based Interior Emulsion does not cover the following:

1. **Water Dripping:** Damage caused by intermittent water dripping from sources like air-conditioning units, indoor plants, or nearby vegetation.
2. **Groundwater Issues:** Water penetration resulting from capillary action from the ground, including leakage, seepage, or ongoing dampness on interior surfaces.
3. **Interior Water Seepage:** Damage caused by concealed plumbing leaks, deteriorated tile joints, or faulty drainage systems in bathrooms or other indoor areas.
4. **Biological Growth on Non-Masonry Surfaces:** Mould, mildew, or fungal growth on non-masonry surfaces that could affect paint quality.
5. **Improper Building Maintenance:** Lack of upkeep in areas such as terraces, balconies, or ceilings, leading to water accumulation and potential seepage.
6. **Masonry Issues:** Paint deterioration or colour fading caused by efflorescence, lime blooming, or similar problems originating from masonry walls.
7. **Design Flaws:** Structural or construction defects, such as poor drainage, settling, or design issues, impacting paint performance.
8. **Chemical Exposure:** Damage resulting from exposure to harsh chemicals like acids, strong alkalis, solvents, or oils.
9. **External Factors:** Warranty does not cover paint failure from uncontrollable issues, including:
  - Structural defects or moisture intrusion.
  - Water penetration or infiltration through the building structure.

- Natural events such as earthquakes, floods, or other disasters.
10. **Structural Modifications:** Alterations, expansions, or renovations made to the structure post-application.
  11. **Physical Damage:** Damage caused by sharp objects, furniture movement, or installation of fixtures on painted surfaces.
  12. **Testing and Repairs:** Removal or repair work on interior elements that disturbs the painted surface, impacting paint integrity.
  13. **Installation Issues:** Damage from installations that are inconsistent with recommended application practices on surfaces coated with NanoKool products.
  14. **Uncoated Areas:** Water seepage from areas left uncoated due to inaccessibility or application constraints.
  15. **Post-Paint Modifications:** Structural changes made after painting that compromise the paint's durability.
  16. **Mechanical Damage:** Damage to the paint film from impacts, such as moving furniture or sharp objects.
  17. **Underlying Issues:** Failures in underlying plaster, putty coat, or any base layer affecting the paint's performance.
  18. **Connected Structures:** Water leakage from unpainted or uncoated areas that are adjacent to the painted surface.
  19. **Surface Cracks:** Structural cracks exceeding 20mm in width that have not been filled or treated adequately.
  20. **Pre-Existing Coating Damage:** Failures or damage stemming from previous coatings underneath the NanoKool Interior Emulsion.
  21. **External Circumstances Beyond Control:** Warranty exclusions for:
    - Structural issues, biological growth, or pest damage.
    - Vandalism or intentional damage.
    - Acts of God, like natural disasters.
    - Customer negligence, poor surface preparation, or normal wear and tear.

### **13. Warranty Eligibility:**

This warranty is available only to private individuals residing in India and in countries where Bubbl Paints has authorized dealers. Employees of BPV Coatings Private Limited, as well as affiliated parties such as agents and distributors, are not eligible to submit claims on behalf of customers.

**14. Customer Responsibility:**

It is the responsibility of the customer to maintain proper housekeeping and adhere to the recommended after-care procedures for Bubbl Paints products.

**15. Contact Information:****Registered Office**

BPV COATINGS PRIVATE LIMITED

Manufacturer Address: Karunaa Conclave, 3rd Floor, No.45,

AD-BL, Anna Nagar, Chennai-600040,

Tamil Nadu, India.

**Email:** [customercare@bubblpaints.com](mailto:customercare@bubblpaints.com)

For more information about our products and services, please give us a missed call at **1800 3 157 157**.